



Delhi Government
Performance:
2015-2019

January 2020

Education



Healthcare



Water



Electricity



Transport



Environment



Governance



Social Security



Women's Safety



Budget and Revenues



Making The Safety Of Women A Priority



2015

- Practically no deterrents through cameras and surveillance
- **Multiple dark spots** virtually in every part of the city
- Travelling by buses considered unsafe
- DCW severely under-performed due to lack of political will and initiative



2019

- **Extensive CCTV camera network** for the city with 1.4 lakh cameras already installed
- **Strong focus on installing Streetlights** to eliminate dark spots
- Ensuring the safety of women passengers through **Bus Marshalls & Panic Buttons**
- DCW proactively **mainstreamed the issue of women and girl's safety and their access to justice**

The Key Factors



BUILDING INFRASTRUCTURE

1.4 lakh CCTV cameras installed and installation of a further **1.5 lakh CCTV cameras** to commence in December.

2.1 lakh street lights to be installed to eradicate dark and dimly lit spots



SAFE MOBILITY

Bus Marshals, CCTV Cameras and Panic Buttons on all buses to improve immediate safety.

Free Bus Travel for Women started in October 2019 to encourage greater numbers of women commuters on buses.



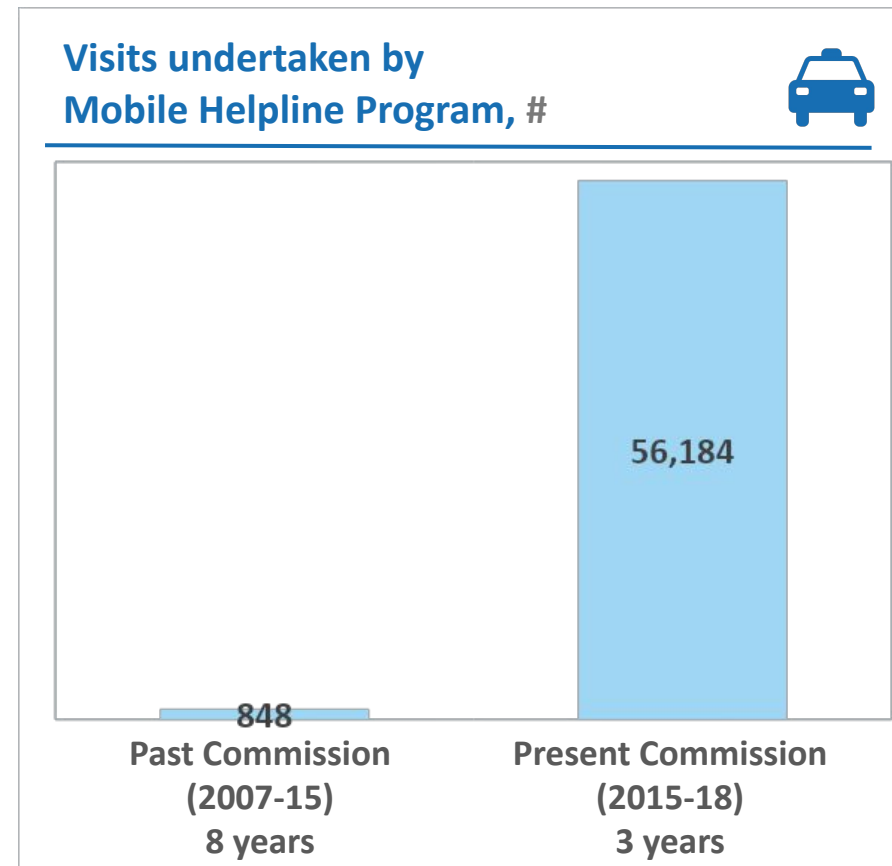
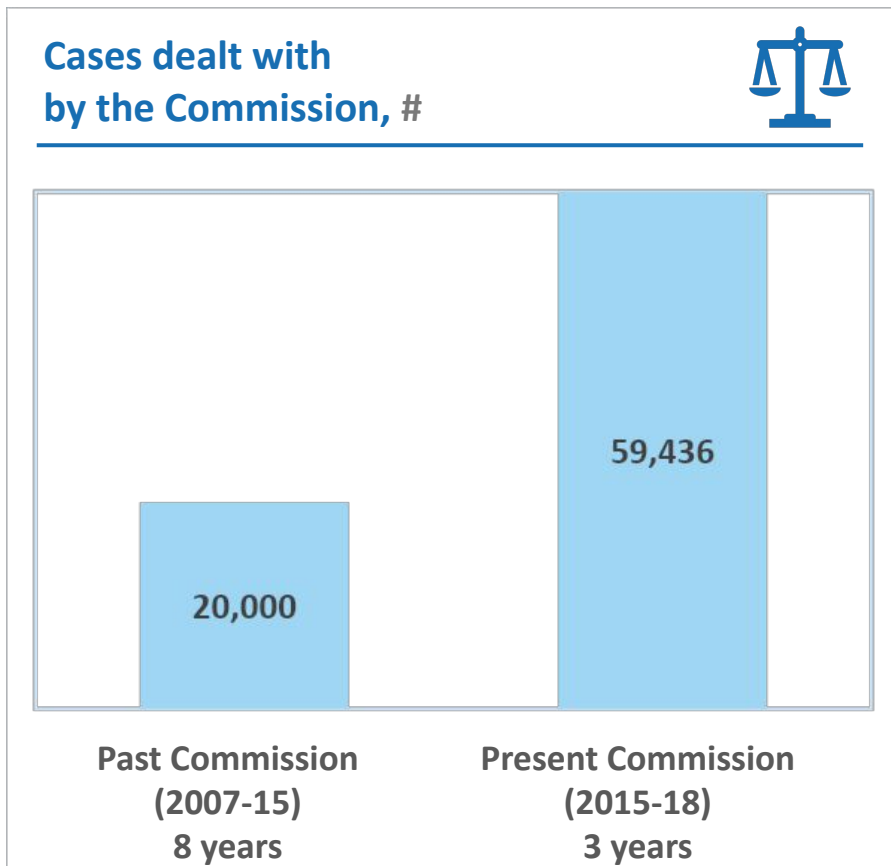
SAFEGUARDING WOMEN'S RIGHTS

The number of cases dealt by Commission have **increased by 196% to 59,436** before reconstitution in 2015

93 Mahila Panchayats have been established and trained in legal issues pertaining to women

Since its reconstitution in 2015, the Commission has handled an increased workload over the past 8 years

- The Govt. has revived DCW and made it an active champion for Women’s rights and safety, which can be seen in the increasing number of cases dealt by the commission
- DCW played a significant role in
 1. Passage of amendment in Juvenile Justice Act reducing the age of juvenile in conflict with law to 16 years
 2. Conducted 371 rescue operations in the past 3 years to rescue girls and women from trafficking



Mahila Panchayats: an innovative collective approach for community participation in dispute redressal

- **93 Mahila Panchayats** have been established, trained in legal issues, dispute redressal mechanism, laws relevant to crimes against women, given exposure about the existing legal position regarding property, maintenance, marriage, custody, etc.
- **Mahila Panchayats** itself acts as a "Watch Dog" and its members can handle delicate and family disputes
- **11,480 complaints** have been registered with the *Mahila Panchayat* centers of the Commission in various communities from 2016 to 2018.



Women in *Mahila Panchayat* meetings





Delhi Government addressed the anticipated safety concerns of women commuters

- Public transport was made free for women in DTC buses and cluster buses on **29th October 2019 under the Pink Ticket Scheme.**
- **Bus Marshal scheme** was revamped with currently **13,000 Marshals engaged** in the evening & night shifts in DTC buses
- **CCTV cameras, panic buttons and GPS based Automatic Vehicle Location Systems (10 each in every bus) will be installed in nearly 5500 DTC and cluster buses** in Delhi.
 - The facilities launched in **100 buses on 25th December 2019**



Female commuters earlier used to form 33% of the daily ridership in public buses. In November 2019, the ridership of women passengers jumped to around 44%



Delhi Government has committed to make streets safer for women



- The process of **installing 1.4 lakh CCTVs provided completed in December 2019. A further 1.5 lakh CCTVs being tendered currently**
- The CCTV deployment model is globally unique - the system is decentralized, performs automated health checks, and allows remote monitoring by Police, PWD and RWAs/Market Associations through secure connections
- **Mukhyamantri Street Light Yojna was launched in September 2019 to install 2.1 lakh street lights to eradicate dark and dimly lit spots.** LED lights would installed in first phase in areas identified as “dark spots” mapped by SafetiPin in its “Safety assessment report-2019