



Delhi Government  
Performance:  
2015-2019

October 2019

Education



Healthcare



Water



Electricity



Transport



Environment



Governance



Social Security



Women & Child

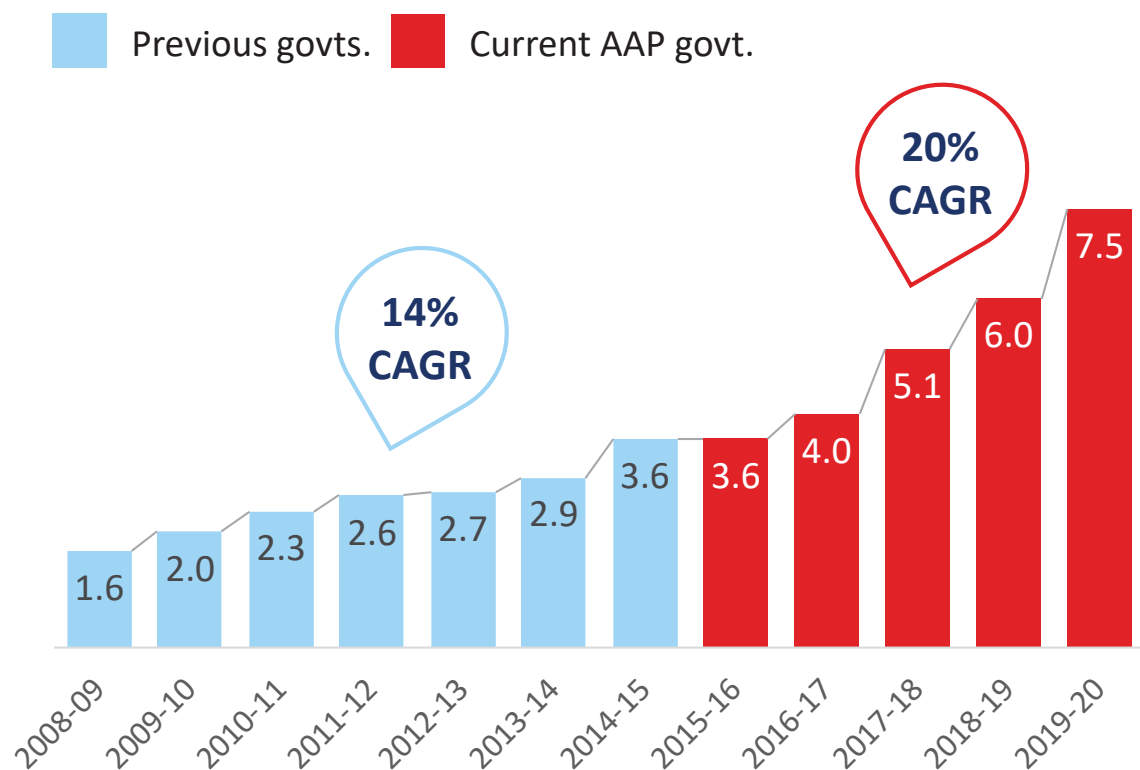


Budget and Revenues

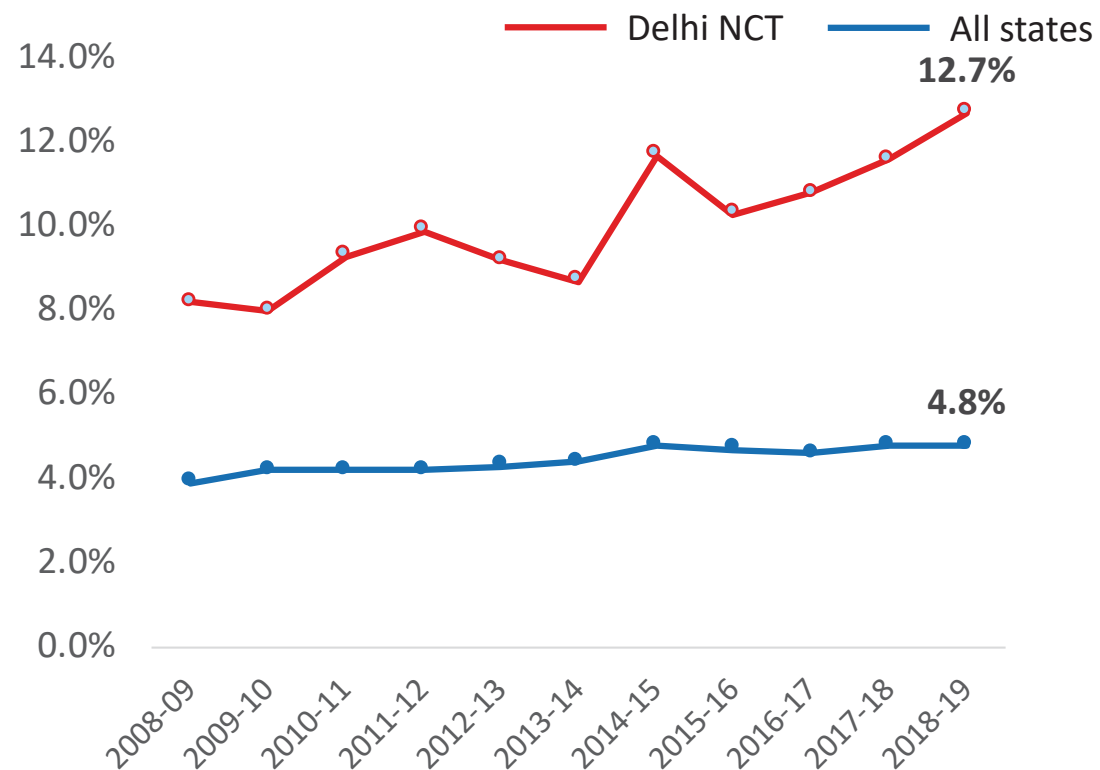


# Under the Delhi government, expenditure on health grew faster than both its historical pace and the national average

**Total expenditure on medical and public health by time period, NCT Delhi, ₹ thousand crore**



**Expenditure on health and welfare as a ratio of average expenditure, %**



NOTE: Data till FY 2016-17 are Actuals, 2017-18 & 2018-19 is a Revised Estimate, and 2019-20 is a Budget Estimate and capital outlay

\*Includes spend on medical and public health, and family welfare, under revenue expenditure and capital outlay

Current Delhi government initiated Mohalla Clinics, built 224, with plans for 150 more clinics to be set up by November 2019

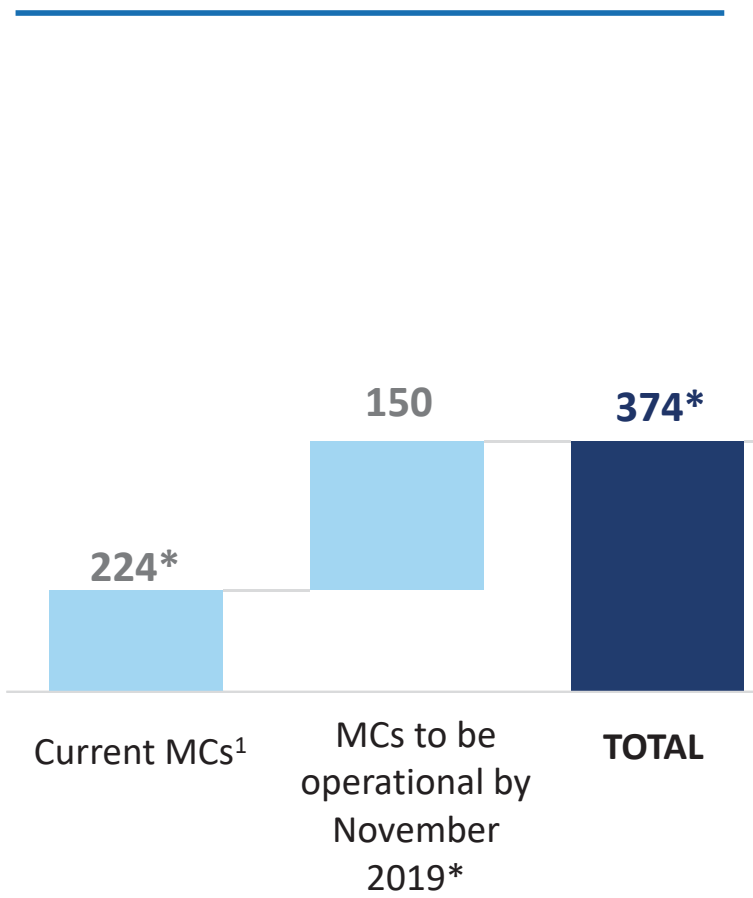


Average CapEx per newly built Mohalla Clinic

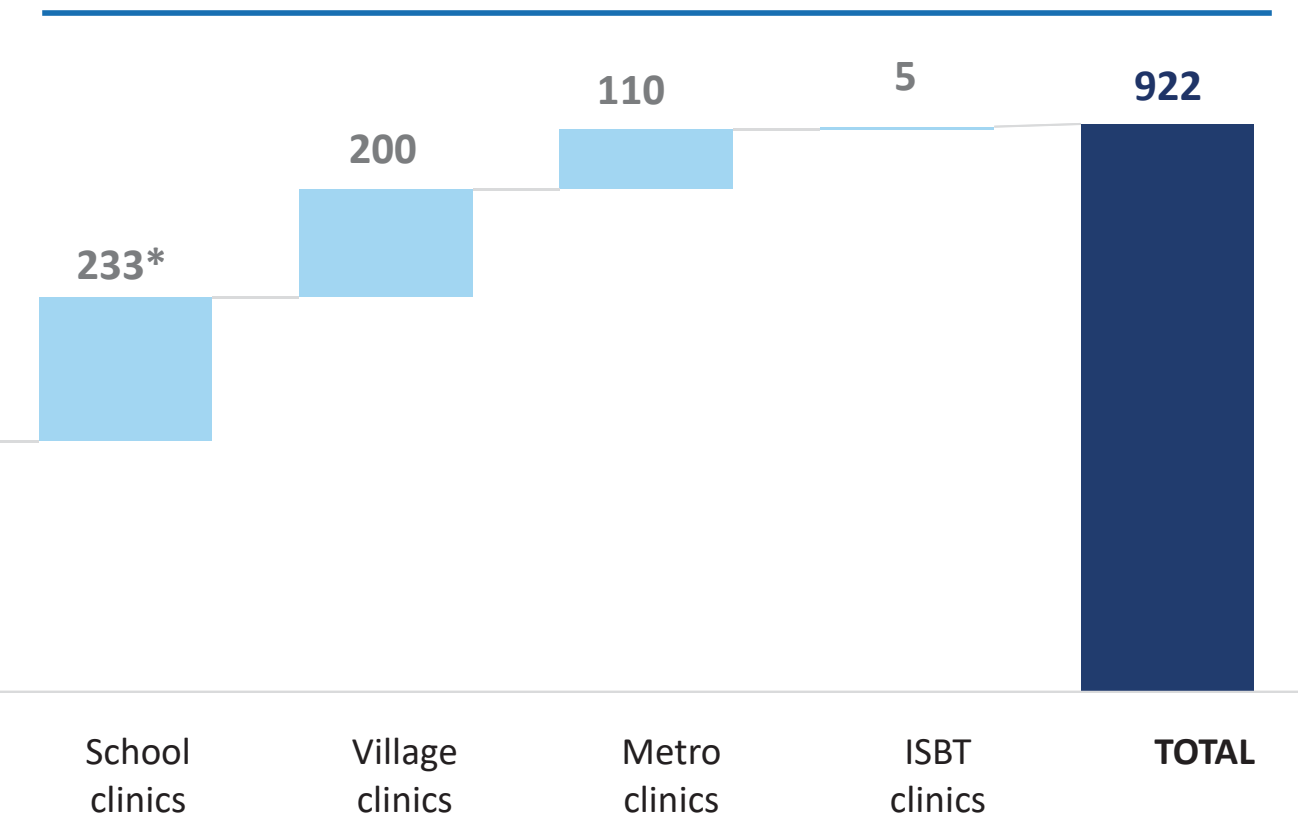
₹

20 lakhs

**MCs operational by 2019,**  
# of Clinics 



**MC sites identified for building in 2019,** # of sites 



<sup>1</sup> As of May 2019



# AAMC project conceptualized as a design innovation to provide accessible primary healthcare



## Unique, affordable set-up

- **Pre-Engineered Insulated Box type structure** covering 60 square meters
- **Can be relocated and airconditioned**
- **The average Cap-ex is Rs 20 lakh versus Rs 1 crore cost to set up a dispensary**



## PPP Model

**212 lab tests** have been provisioned because of cost-effective **PPP models**



## Accessible

Located within **1 km** of a **10,000 population**



## Paperless

**Tablets and Software** are used to **record patient information** and **process payments**

## Provision of free medicines in Mohalla Clinics



- *The Lancet*, and former Secretary-General of United Nations (UN), Kofi Annan have lauded the AAMC model of healthcare delivery
- In October 2016, Karnataka health minister KR Ramesh Kumar announced his decision to start extended health centres for doorstep care—on the lines of the *mohalla* clinics

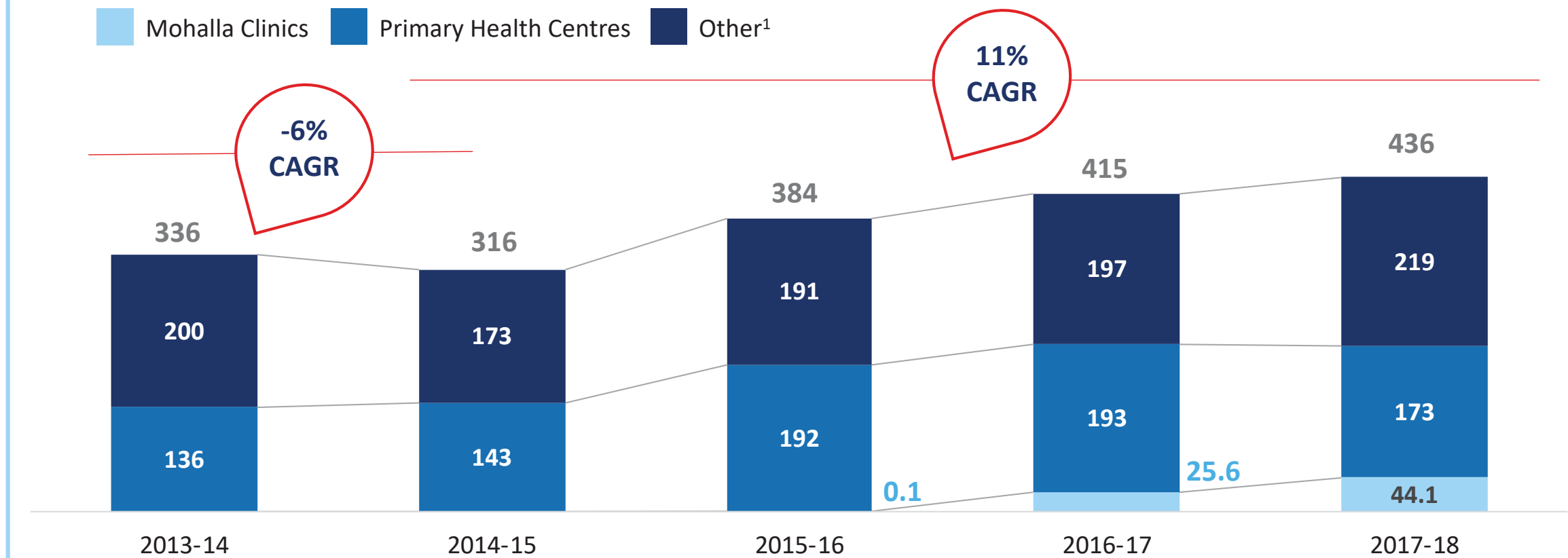
## Medical examination in process in AAMC



OPDs handled by the AAMC have increased at a historical rate, and have reached 1.63 crores, since its launch in 2015



**Total # of OPDs handled by Government Healthcare Clinics,**  
lakhs of OPDs



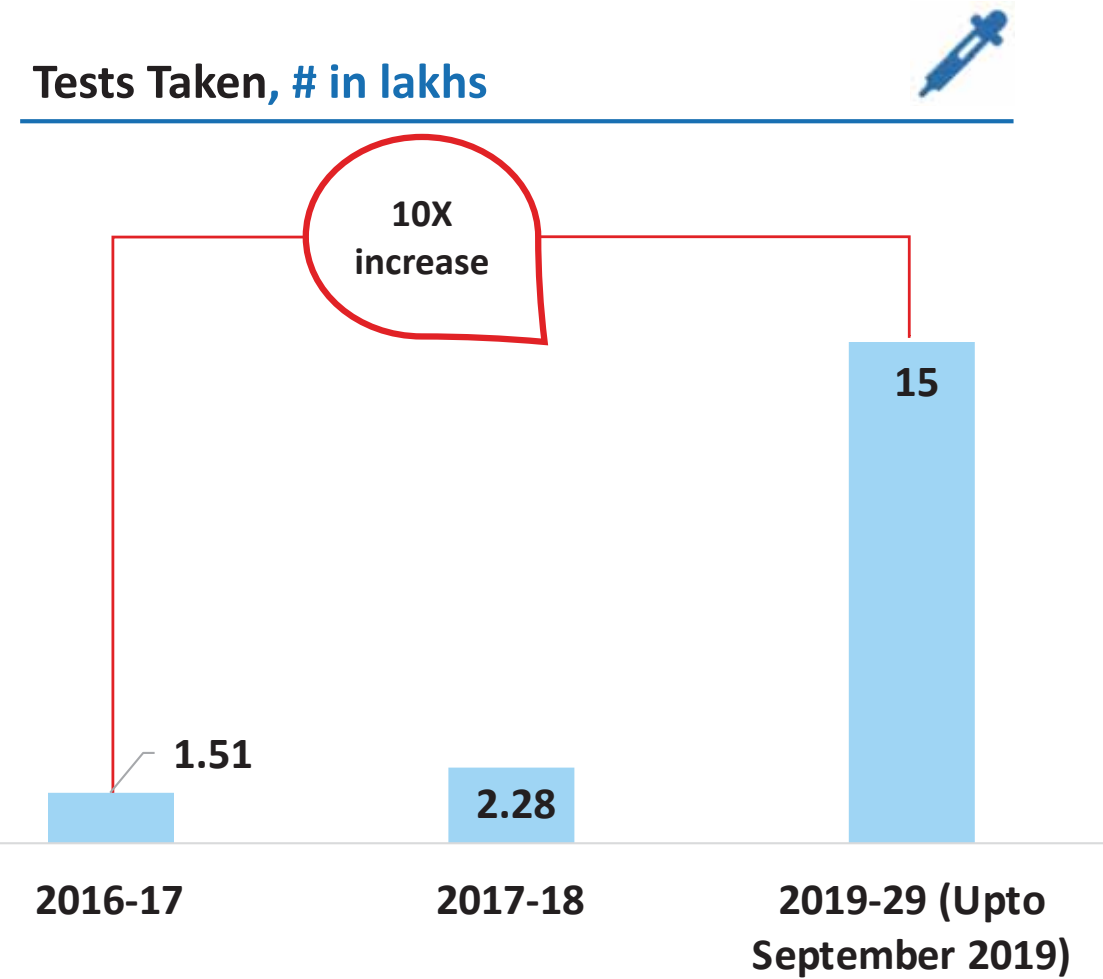
**OPDs for AAMC till Jan 2019 have reached 49.4 Lakhs\***

<sup>1</sup> Includes Delhi Govt. Hospitals, Mobile Health Clinics, and School Health Clinics

# Patients are increasingly preferring Mohalla clinics for diagnostic tests

Top Tests Done at AAMC Level			
No.	Test	No.	Test
1	Complete hemogram/CBC	19	HBs AG
2	Thyroid profile	20	Serum calcium-total
3	TSH	21	vitamin b12 assay
4	Liver function test	22	Serum Uricacid
5	sugar	23	T3
6	Kidney function test	24	T4
7	Blood glucose random	25	Rapid test for malaria(Card test)
8	HB	26	Platelet count
9	Glucose(fasting and PP)	27	Rheumatoid factor test
10	Urine Routine-PH	28	IgM
11	Smear for malaria parasite	29	peripheral smear examination
12	lipid profile (Total cholesterol	30	HCV
13	VitD3 assay	31	Prolactin
14	HB A1C	32	S.G.P.T
15	Blood group and RH type	33	Absolute Eosinophil count
16	VDRL	34	Serum calcium-Ionic
17	E.S.R	35	S.G.O.T
18	HIV I and II	36	FSH

**125 free medicines and 212 lab tests are available in Mohalla Clinics**



SOURCE: AAMC online database. This does not include register entry



# DAK provides financial assistance to patients for treatment of illness/disease in a government & private hospital

## *Free High-End Diagnostics Scheme*

- Patients get referral to empaneled private diagnostic centers, in case government facilities cannot provide tests within 30 days
- ***23 private labs have been empaneled***

## *Free Surgery Scheme*

- Patients get referral to empaneled private hospitals for 86 surgeries, in case government facilities cannot provide surgeries within 30 days
- ***56 private hospitals/ nursing homes have been empaneled***

## *Cashless Treatment to Victims of Road Accident, Acid Attack and Thermal Burn Injury*

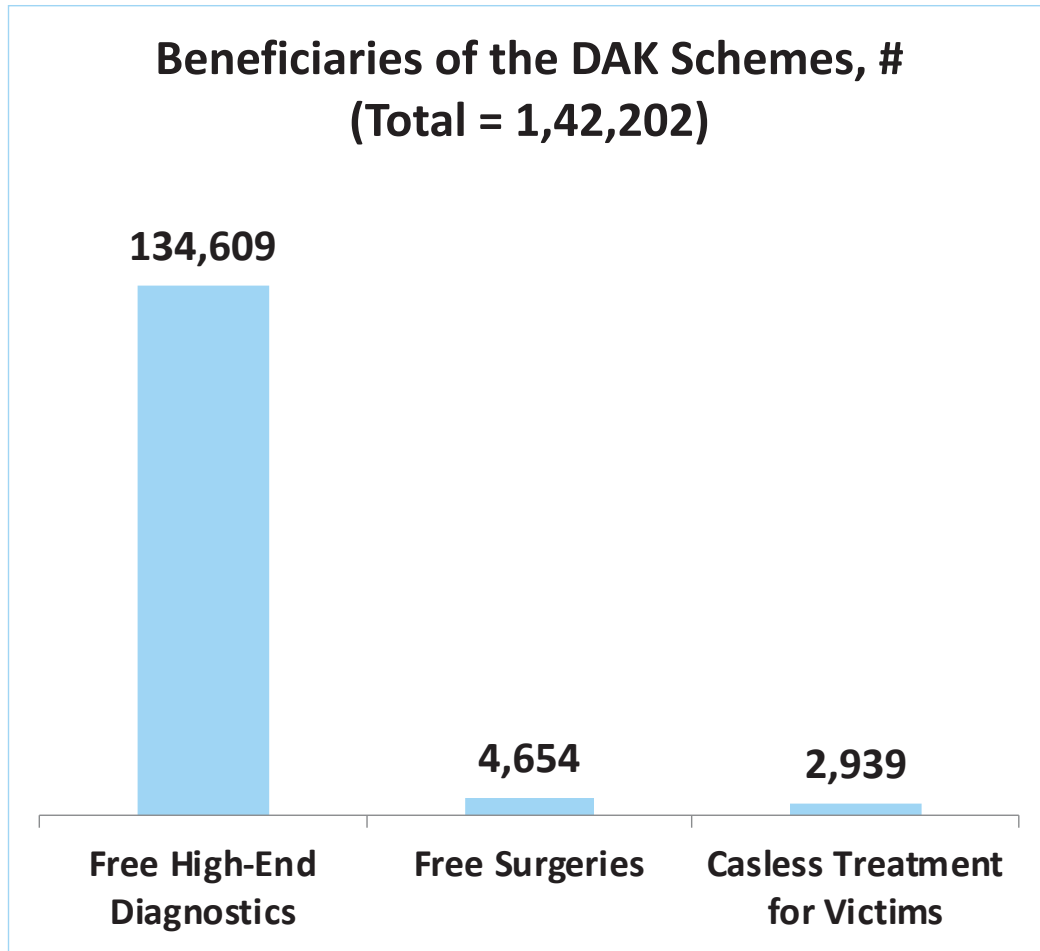
- All victims, where the incident has occurred in the NCT of Delhi, are eligible for cashless treatment in any private hospital
- ***Provision is irrespective of domicile and income status of victim***

- **It is proposed that 1000 surgical packages and dialysis included in the insurance schemes of various states will be included in the approved list of surgeries.**
- These packages will include the cost incurred in pre-anesthetic check-up, investigations, medicines and consumables, bed-charges, diet-charges, consultation and nursing care



# Healthcare has become more accessible through DAK scheme

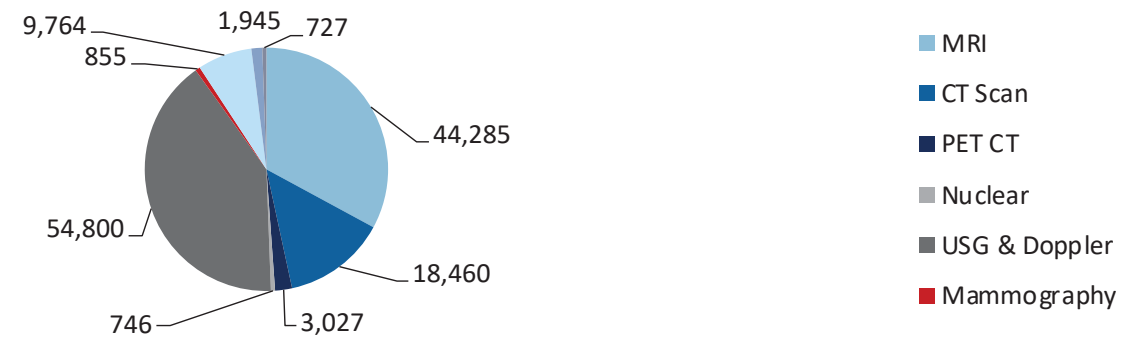
**1,42,202 Patients Benefitted from Cashless Treatment in Private Facilities Under the DAK Schemes (till 30 June 2019)**



### Free Tests under DAK Scheme, # (Total = 4,654)



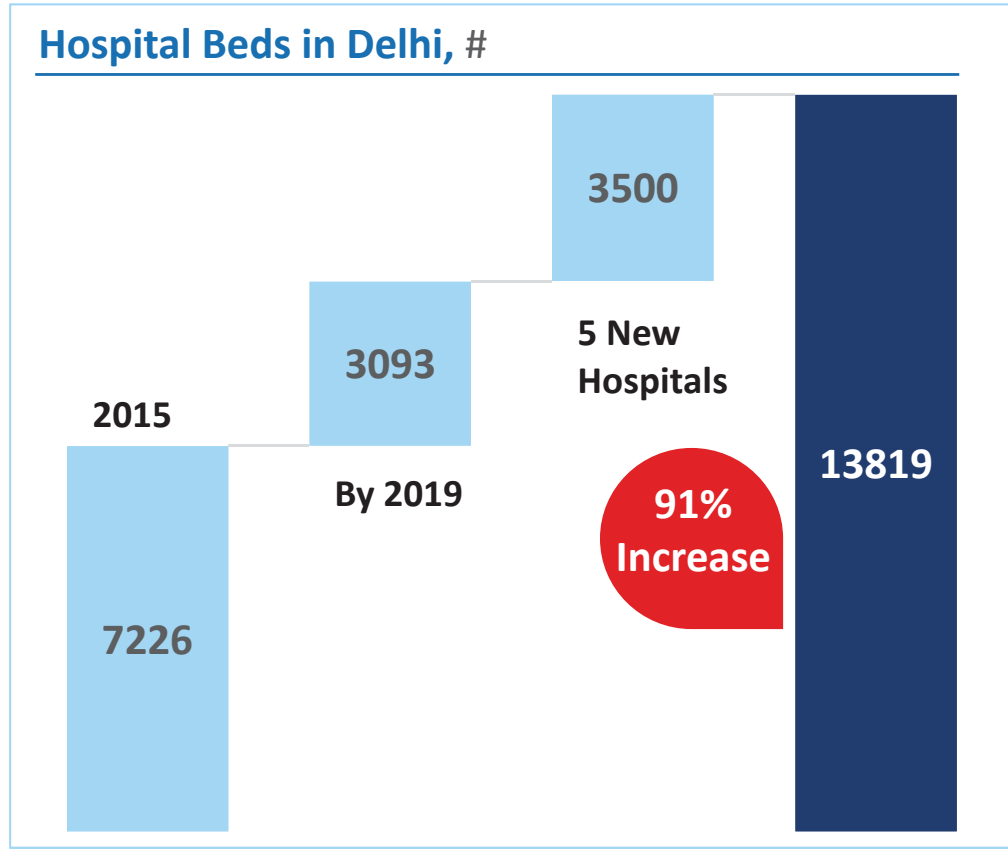
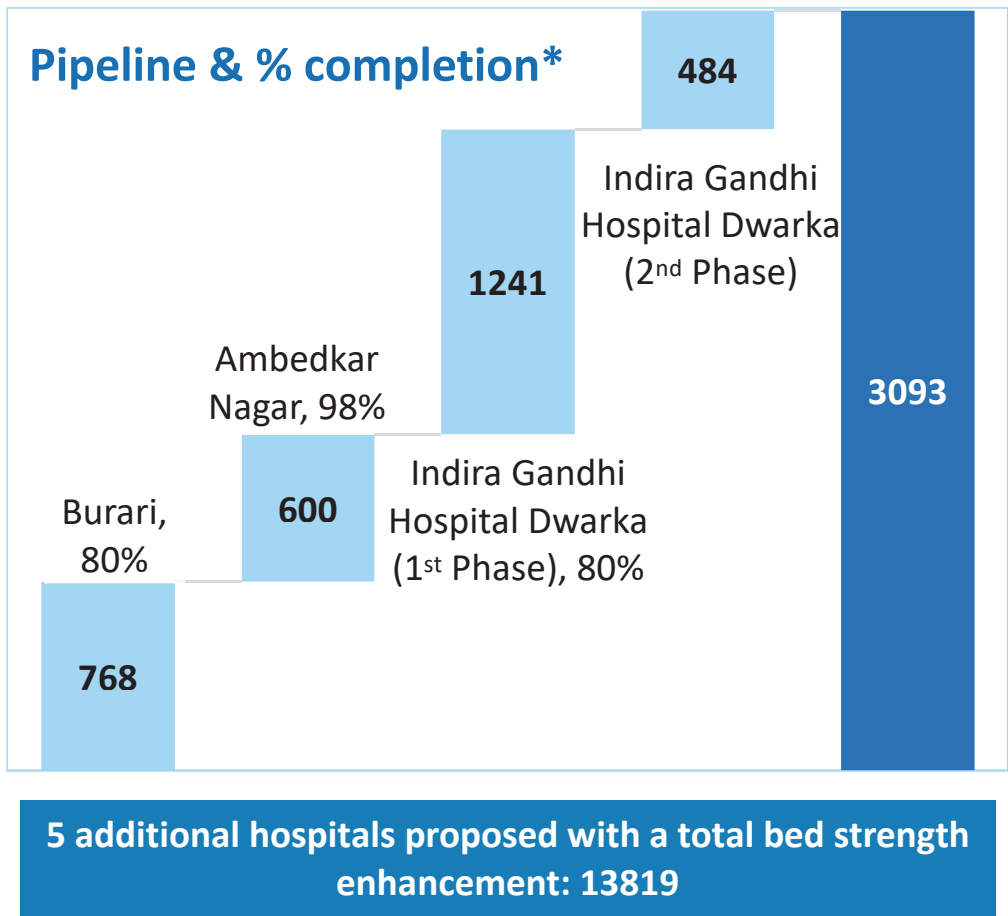
### Free Surgeries under DAK Scheme, # (Total = 1,34,609)







SOURCE: Department of Health & Family Welfare, Data till May 2019,

# The availability of beds in hospitals of Delhi is being enhanced through remodeling and construction of new hospitals

- Proposed new hospitals at Sarita Vihar, Vikaspuri (Hastasal), Jwalapuri (Nangloi), Madipur & Siraspur will add 3500 beds
- Total cumulative bed strength of Delhi Hospitals will increase to 13819



# Happiness Therapy has been adopted by 16 government hospitals

-  Happiness Therapy is an initiative for physical, cognitive, emotional and social integration of patients and staffs in the hospitals
-  A pilot of the Happiness Therapy was on 17<sup>th</sup> January 2019 at Guru Teg Bahadur (GTB) Hospital to ensure speedy recovery and better healing of patients
-  The therapy through its mediums of Dance, Music and Songs, Yoga, Meditation and Laughter envisages better healing, speedy recovery, increased harmony and bonding between staff and patients
-  The sessions are conducted within the hospital premises and wards, barring the ICU and Emergency Ward services.





Laughter and clapping session in maternity ward in Dr Hedgewar Hospital



Laughter therapy in the pediatric ward in Sanjay Gandhi Memorial Hospital







Workshop on the healing power of meditation organized in Guru Nanak Eye Centre for patients



Nukkad natak on vaccination and hand wash, and yoga, in Lok Nayak Hospital

Indira Gandhi Hospital, Dwarka



3-D Models of new hospitals in  
Delhi

768 bedded Hospital, Burari





# Bike Ambulance launched as a first of its kind intervention, to provide accessible and quick first response



- Launched in East Delhi as a pilot project, to provide relatively quick service in congested areas
- 16 operational First Response Vehicles (FRVs)
- Carry a portable oxygen cylinder, a first-aid kit and dressing materials, air splints, foldable transfer sheets, a glucometer, a pulse oxy-meter, a portable manual suction machine, and a GPS device

Till 15<sup>th</sup> October 2019, **943 patients** have been attended through FRVs

Bike Ambulances at launch: 7<sup>th</sup> February 2019





# *Farishtey Dilli Ke* Scheme provides cashless treatment to victims in private hospitals of Delhi



- Cashless treatment shall be provided to **any eligible medico-legal victim of road accidents**, where the incident has occurred in **NCT of Delhi-in any private hospital/ nursing home**
- Treatment provided irrespective of income and domicile status if (s)he is **brought/referred/transferred to the private hospital within 72 hours of the incident**
- **A Good Samaritan or Farishta** may take any victim of a road accident to any hospital in Delhi and **be eligible for a Rs. 2,000 reward**




 आगे आर्येंगे, जान बचायेंगे

**फ़रिशते बनिये**

आप घायलों को अस्पताल पहुंचायें,  
इलाज का सारा खर्च हम देंगे

दिल्ली सरकार रोड एक्सिडेंट पीड़ित के इलाज का सारा खर्च उठाती है

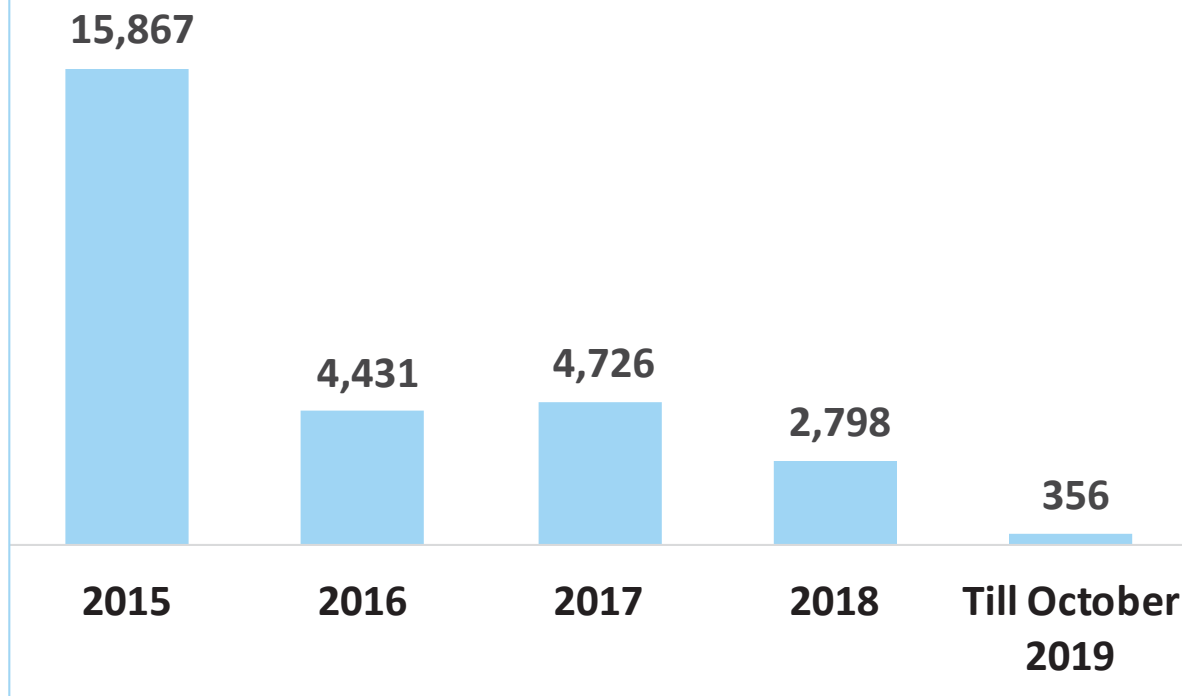
- **More than 3000 medico-legal victims have availed cashless treatment in private hospitals**
- **98 individuals have been identified as Good Samaritans**

# Dengue Cases in Delhi have come down by 80%, and is further reducing



**10 Hafte, 10 Baje, 10 Minute Campaign launched to supplement Government's efforts to curb incidence of Dengue**

## # of Dengue cases



2015 : 15,867 cases  
2018 : 2,798 cases

**Delhi is prepared once again!**

“I will be inspecting my house for the next 10 Sundays. I hope you do it too!”

- Arvind Kejriwal  
Chief Minister, Delhi

**डेंगू पर वार हर रविवार**

Dear Delhiites,  
This year too, we have to come together to fight against Dengue.  
1st September onwards.  
10 हफ्ते, 10 बजे, 10 मिनट  
हर रविवार, डेंगू पर वार।