



Delhi Government
Performance:
2015-2019

October 2019

Education



Healthcare



Water



Electricity



Transport



Environment



Governance



Social Security



Women & Child



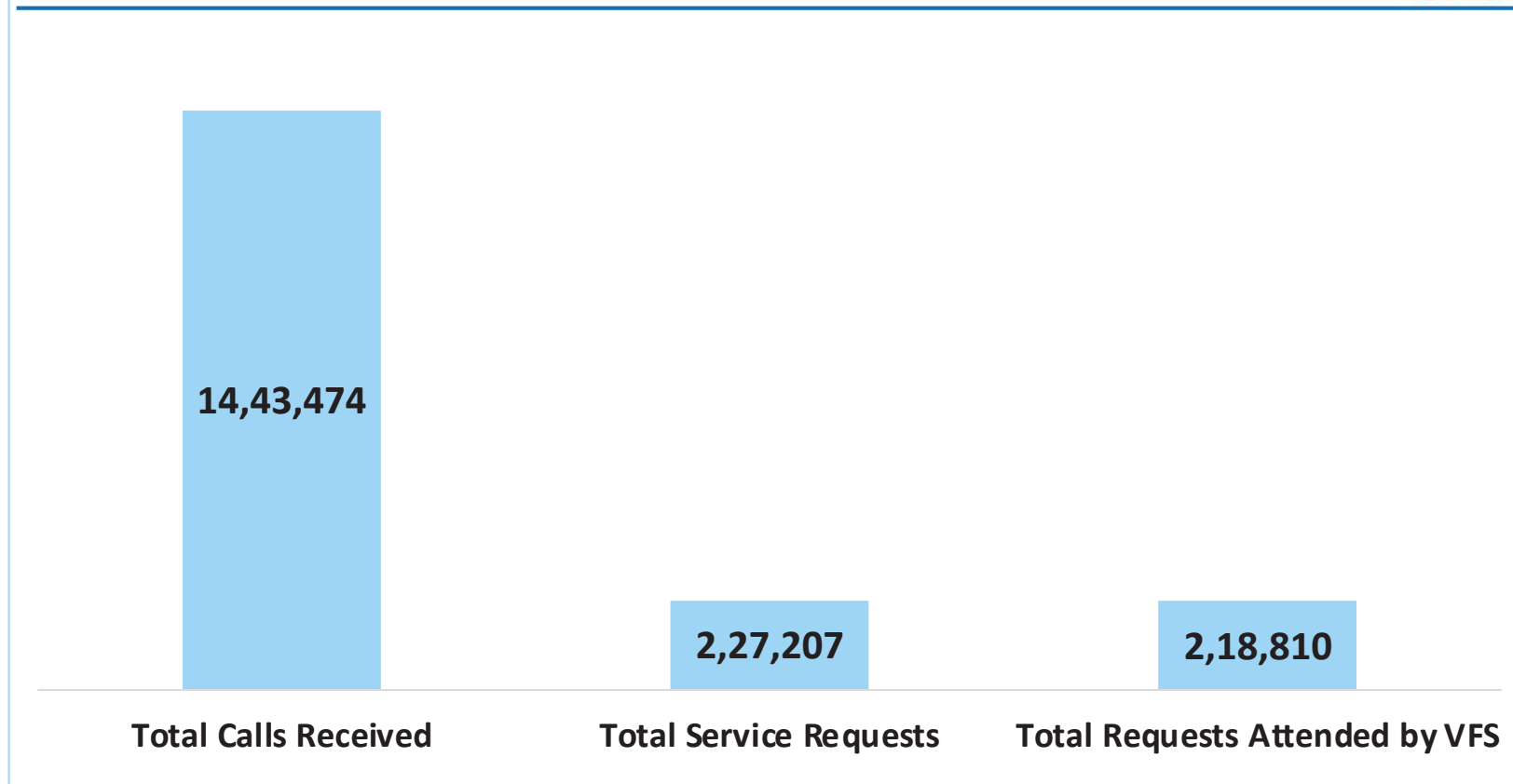
Budget and Revenues



Delhi Government has launched the first phase of doorstep delivery of 40 government services to its citizens

- Delhi residents can dial 1076 to place a request for doorstep delivery of services which will be provided from 8 am to 10 pm. The call center, set up to facilitate delivery of services, will function round the clock.
- A government representative will arrive at people's doorstep to assist them with the formalities required to receive the essential utilities, at a mere rate of INR 50
- 30 new services will be launched by December 2019 to make the total number 100

Statistics till September 2019



40 Services launched in Phase 1 of Doorstep Delivery

Revenue Department	Transport Department	Department for the Welfare of the SC/ST/OBC/ Minorities	Food & Supplies Department	Social Welfare Department
<ul style="list-style-type: none"> • Issuance of Caste Certificate (OBC) • Issuance of Caste Certificate (SC) • Issuance of Caste Certificate (ST) • Issuance of Domicile Certificate • Issuance of Income Certificate • Issuance of Delayed Birth Order • Issuance of Delayed Death Order • Issuance of Lal Dora certificate • Issuance of Land Status Report • Issuance of Permanent ID Card to Disable persons • Issuance of ROR • Issuance of Solvency Certificate • Registration of marriage • Enrolment as Civil Defense volunteer • Issuance of Surviving Member Certificate 	<ul style="list-style-type: none"> • Duplicate RC Certificate • Change of Address in RC • Transfer of Ownership • Hypothecation Addition • Hypothecation Termination • Issuance of NOC • Renewal of Driving License • Duplicate Driving License • Learners License • Permanent Driving License • Change of address in D/L 	<ul style="list-style-type: none"> • Financial Assistance for purchase of Stationery to SC/ST/OBC/Minority Category • Reimbursement of Tuition fees for students belonging to SC/ST/OBC/Minority Category • Scholarship/Merit Scholarship to SC/ST/OBC/Minority students for the school (for Class I to XII) and for OBC (Class VI to XII) 	<ul style="list-style-type: none"> • Issuance of Priority Household Card • Updation of Member Details in the AAY/Priority Household Card 	<ul style="list-style-type: none"> • Grievance of Old Age Pension Scheme • Delhi Family Benefit Scheme • Handicap pension Scheme
			Delhi Jal Board <ul style="list-style-type: none"> • New water sewer connection • Mutation • Re-Opening (After rebuilding of house etc.) • Disconnection 	Labour Department <ul style="list-style-type: none"> • Approval of Installation of Passengers Lift, Lift Shaft & Machine Room • Delhi Shops & Establishment Act, 1954

30 new services launched in July 2019

Labour Department	Transport	Department for the Welfare of the SC/ST/OBC/ Minorities	Higher Education	Food & Supplies Department
<ul style="list-style-type: none"> • Grant of License for Contractor under Section 12 of Contract Labour (Regulation & Abolition) Act 1970 • Grant of License for working of Passenger Lift • Grant of Registration of Establishment employing building workers of BOCW (RE & CS Act 1996) • Grant of Registration Certificate of Principal Employer under Section 7 of Contract Labour (Regulation & Abolition Act, 1970) • Periodical inspection of lift • Grant of Electric contractor license • Issuance of certificate of competency class 1 (Electrical Supervisor) 	<ul style="list-style-type: none"> • Addition of new class of vehicle to a Driving License • Motor Vehicle Tax <div data-bbox="615 873 1064 987" style="background-color: #ADD8E6; text-align: center; padding: 5px;"> Delhi Transport Corporation </div> <ul style="list-style-type: none"> • Issuance of general all route Bus Pass for AC & Non AC Buses • Issuance of NCR bus passes 	<ul style="list-style-type: none"> • Post Metric scheme for SC Students • Pre metric scheme for SC Students • Post metric scholarship for OBC students of college/professional institution • Post metric scholarship for OBC student (PMS-OBC) • Pre metric scholarship for OBC student (PMS-OBS) 	<ul style="list-style-type: none"> • Higher education and skill development guarantee scheme of Delhi Higher Education Aid Trust • Merit-cum-Means income linked financial assistance scheme for Delhi Higher Education Aid Trust <div data-bbox="1628 854 2077 1013" style="background-color: #ADD8E6; text-align: center; padding: 5px;"> Delhi Tourism & Transport Development Corporation </div> <ul style="list-style-type: none"> • Booking of a tour package <div data-bbox="1628 1130 2077 1195" style="background-color: #ADD8E6; text-align: center; padding: 5px;"> Tourism </div> <ul style="list-style-type: none"> • Registration of Bed & Breakfast establishment 	<ul style="list-style-type: none"> • Addition of Members in the ration card • Change in Head of Family • Change in Residential address • Deletion of members in Ration Card • Issuance of Duplicate Ration Card • Transfer of Ration Card within Delhi • Updation of mobile no. of beneficiary <div data-bbox="2134 1097 2583 1162" style="background-color: #ADD8E6; text-align: center; padding: 5px;"> Drugs Control </div> <ul style="list-style-type: none"> • Grant of License to chemist • Grant of License for sale of Homeopathic drug • Grant of License for sale of schedule X drug